## Tresspass & Fraud by NPower.

## Low Newbiggin Estate < holidays@lownewbiggin.co.uk >

Sat 14/10/2017 12:47

To:paul.coffey@rwenpower.com <paul.coffey@rwenpower.com>;

Cc:karen.michaelis@npower.com <karen.michaelis@npower.com>; AF Team <contact@actionfraud.pnn.police.uk>;

Dear Mr Cofey.

It would appear that you may be in a spot of bother.

We DECLARE that our bill has been prepaid from our Trust, Birth Bond, or Treasury direct account. We are led to believe that you have been paid at least twice. We are researching whether Her Majesty's Revenue and Customs have received payments on these amounts, or indeed whether they have been declared to HMRC. We have had discussions with their reporting and collections team. It is alleged that NPower and other utility companies are knowingly committing Fraud. Your actions and those associated with your companies accounting practices have been reported to the City of London Police National Fraud Intelligence Bureau, confirmed by this email which has been copied into them.

Please be advised that the damage done by your warrant team has rendered the five lever lock to our property unusable. We can lo longer lock or unlock the door. This is a breach of the terms of our home insurance, and leaves our home and possession vulnerable.

Please have your company authorise the cost of an immediate replacement and installation of the lock, by a company approved by us. In the meantime there remains the damage (hole) in the door which was drilled by your company without lawful authorisation to do so.

I must therefore legally put you ON NOTICE that until this matter is resolved we hold NPower LIABLE for any loss or damage to our property or finances pertaining to the lock.

I have a tape recording of my call to your company advising that they do not supply electricity to the main house and should stay away from that property. I was assured that they were professionals and had been given struck instructions that it was the barn not the main house that housed the meter in question. They were not professionals, they did not have a lawfully signed warrant of entry, nor did they have a judges enforceable written permission or agreement to enter our property. Further they did not have instructions which specific property to enter, which you had knowledge of as you were the previous and they did trespass on our property and they did cause damage to our property.

We have previously made you aware of ALL the aforementioned facts.

Please confirm receipt of this email.

We look forward to hearing from you.

Sincerely Paul Michaels

For and on behalf of

Paul Michaels, Charlotte Michaels & Others.